



# STRATEGIC PLAN UPDATE

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#### Focus Areas

- Hiring Plan Progress Report
- Katie A. Update

# Hiring Plan

Hire Date	CSWs Hired	Total CSWs	Avg Caseload†	Social Workers	As of 12/31/13	As of 1/17/14	As of 2/24/14
Aug – Sept 13	105	1090*	32 in Jan 14	Hiring Goal	450	450	450
Jan 10, 2014	38	1128	31 in Jun 14	3			
Jan 31, 2014	35	1163	30 in July 14	Number Hired	121	145	223
Feb 21, 2014	22	1185	29 in Aug 14				
Mar 14, 2014	23	1208	28 in Sep 14	Goal	27%	32%	49%
Apr 2014	40	1248	27 in Oct 14	Completed			
Jun 2014	40	1288	27 in Nov 14				
Jul 2014	40	1328	26 in Dec 14	Hiring Plan Components:  May and June MSW graduates			
Aug 2014	40	1368	25 in Jan 15	<ul> <li>Targeted hiring for Antelope Valley</li> </ul>			
Sept 2014	40	1408	25 in Feb 15	Diversified recruitment			
Oct 2014	27	1435	24 in Mar 15				

<sup>•\*</sup>Number of case carrying Continuing Services Social Workers as of 11/30/13

<sup>†</sup> Assumes average caseload of 34,700 Continuing Services cases.



#### Katie A. Exit Conditions

#### Three components:

- Katie A. Strategic Plan
- Quality Service Reviews (QSRs)
- Katie A. Outcome Measures



## Katie A. Background Timeline

Date	Event		
2003	County settled lawsuit filed in 2002		
2008	Board adopted Katie A. Strategic Plan		
2009	Court approved strategic plan		
2011	State settled its portion of lawsuit		
2011	Exit conditions negotiated and approved by court		



## Basic Class Requirements

Child in Foster Care

Medi-Cal Eligible

Four Eligibility Requirements

Mental Health Challenges Requiring Mental Health Treatment



## **Obligations To Class**

Provide mental health services in home or home-like setting

Provide care and services that prevent removal or support reunification

Four Basic Obligations

Provide stability in placements when possible

Provide care and services consistent with applicable law



## Katie A. Exit Strategic Plan

- Mental Health Screening & Assessment
- Mental Health Service Delivery

Supports

- Funding of Services
- Training & Coaching,
- Caseload Reduction

 Improved practice confirmed by tracking specified indicators



**Exit** 

Activities



#### Katie A. Strategic Plan Activities



The key plan objectives are implemented through a variety of activities jointly undertaken with the Department of Mental Health (DMH).

#### Mental Health Screening & Assessment

Multidisciplinary
Assessment Team and
Coordinated Services
Action Team

Developed Mental Health Screening Tool

Developed Referral Tracking system

#### Mental Health Service Delivery

Wraparound Slots

Treatment Foster Care Slots



### Quality Service Review (OSR)



Quality assurance tool examining: 1) level of service provided by DCFS/DMH; 2) quality of mental health services/interventions; and 3) the impact of those services/interventions on the child and family.

#### Who

- DCFS and DMH trained staff reviewers
- Panel members and counsel
- DCFS-involved children/families

#### When

- Each DCFS office in each round
- 2<sup>nd</sup> round 12/2012 10/2014

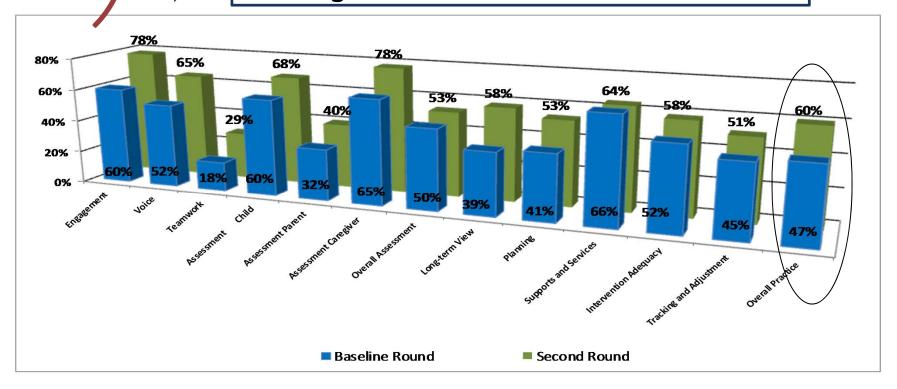
#### How

- In-person interviews with child/family
- In person interviews with other relevant contacts
- · Review of case file



improvement

Offices in the 2<sup>nd</sup> QSR round have achieved a 13 percentage point increase in "Overall Practice" score – target is 85 %





#### Katie A. Outcome Measures

defined

Measures which identify and track child outcomes over time.

**Outcomes** 

- 3 safety measures
- 8 permanency measures

**Performance** 

 Meets or exceeds minimum performance requirements in nine outcome measures

Challenges

- Reunification within 12 months
- Reentry





## Summary

- DCFS and DMH have made recent and steady progress toward exit conditions
- Caseload reduction, and adequate mental health services will support County's exit efforts.